

Terms & Conditions

Last updated:30/12/2025

These Terms & Conditions ("Terms") govern your use of this website and the services provided by **EBF 4 Solutions** ("we", "us", "our"). By accessing this website or engaging our services, you agree to be bound by these Terms.

If you do not agree with these Terms, you must not use this website or our services.

1. About Us

EBF 4 Solutions provides consultancy, operational support, compliance reviews, diagnostic assessments, freelance services, and related advisory services to businesses within the United Kingdom and internationally.

Unless otherwise stated in writing, all services are provided on a business-to-business (B2B) basis.

2. Website Use

- This website is provided for general information purposes only.
- We may update, suspend, or withdraw any part of the website without notice.
- You must not misuse this website, attempt unauthorised access, or introduce malicious software.

We do not guarantee that the website will always be available or error-free.

3. Services

3.1 Scope of Services

Details of our services are outlined on this website and may include (but are not limited to):

- Operational and compliance diagnostics
- Process improvement and business support
- Freelance and consultancy services
- Advisory and strategic guidance

Specific scopes, deliverables, timelines, and fees will be agreed separately in writing (for example, via a proposal, statement of work, or email confirmation).

3.2 Free Diagnostic / Discovery Calls

Where we offer free diagnostic or discovery calls:

- These are provided with no obligation
- No advice given during such calls should be relied upon as formal or professional advice
- We reserve the right to refuse or cancel bookings at our discretion

4. No Professional Advice Disclaimer

Any information or guidance provided by EBF 4 Solutions (whether via this website, email, calls, or documents) is provided for general business guidance purposes only.

We do **not** provide legal, financial, accounting, or regulated professional advice. You are responsible for obtaining appropriate professional advice before acting on any information provided.

5. Fees, Payments & Pricing

- Fees for paid services will be clearly agreed in writing before work commences
- Unless otherwise stated, fees are exclusive of VAT (where applicable)
- Payment terms will be set out in the relevant proposal or invoice

Late or non-payment may result in suspension of services.

6. Cancellations & Rescheduling

- Booking, cancellation, and rescheduling terms for calls or services are outlined in our **Booking & Cancellation Policy** (available on this website)
- We reserve the right to cancel or reschedule services due to unforeseen circumstances

7. Intellectual Property

All content on this website, including text, graphics, branding, documents, and materials, is the intellectual property of EBF 4 Solutions unless otherwise stated.

You may not copy, reproduce, distribute, or use any materials for commercial purposes without our prior written consent.

Any deliverables provided as part of paid services remain our intellectual property unless otherwise agreed in writing.

8. Confidentiality

Both parties agree to treat any confidential information shared during the course of discussions or service delivery as confidential, unless disclosure is required by law.

9. Limitation of Liability

To the fullest extent permitted by law:

- We shall not be liable for any indirect, consequential, or economic loss
- We shall not be liable for loss of profits, business, data, or goodwill
- Our total liability shall not exceed the fees paid for the relevant service

Nothing in these Terms excludes liability for death or personal injury caused by negligence, fraud, or any liability that cannot be excluded under UK law.

10. Third-Party Links & Tools

This website may contain links to third-party websites or tools (including booking and video conferencing platforms). We are not responsible for their content, availability, or privacy practices.

11. Data Protection

We process personal data in accordance with UK GDPR and our **Privacy Policy**, which forms part of these Terms.

12. Complaints

If you are dissatisfied with any aspect of our services, please contact us in the first instance so we can attempt to resolve the issue promptly and professionally.

13. Governing Law & Jurisdiction

These Terms are governed by and construed in accordance with the laws of **England and Wales**. Any disputes shall be subject to the exclusive jurisdiction of the courts of England and Wales.

14. Changes to These Terms

We may update these Terms from time to time. The latest version will always be available on this website. Continued use of the website or services constitutes acceptance of the updated Terms.

15. Contact Us

If you have any questions about these Terms & Conditions, please contact:

EBF 4 Solutions
Ebf4solutions@outlook.com